

Office of Employability & Entrepreneurship



# BANKATHON SECOND EDITION



1-3 November, 2024

APPLY online by October 20,2024

Using AI to Enhance the Customer Experience
Six Problems To Choose From:



#### BUSINESS

Understanding the specific needs of customers



#### CODING

Developing predictive analytics tools, chatbots, and intuitive user interfaces.



#### HUMAN

#### PERFORMANCE

How to get internal bankers to serve full client instead of silo-services



#### **DATA SCIENCE**

Analyzing customer data to personalize offers



#### MARKETING

Defining an effective communication strategy to promote new services



### **CASHLESS**

How can the bank get customers and businesses to adopt cashless payments by 2030 for the World Cup?

## **HOW TO JOIN**

- 1.Form a team of 3 students (all students, all levels, all degrees eligible)
- 2. Apply with a 2 minute video by 20 Oct
- 3. If chosen, spend the Nov 1-3 weekend with experts mentoring your team



Scan here to apply

